

## Terms and Conditions of hire details 2022

Booking Policy & Terms & Conditions of Hire: Beach Huts, Promenade Park, Maldon.

Owned by Maldon District Council & operated by the Maldon Deckchair Company.

1. Beach huts will only be hired to adults via the online booking system. This booking is not transferable to any other person. Full payment must be made at the time of booking by credit or debit card.
2. Hire begins at 10.00am and terminates at 6pm unless otherwise agreed.
3. There is a maximum number of 6 people including babies and children allowed in our huts at any time either inside or outside. Larger groups of people should book the appropriate number of beach huts for the party.
4. By booking online you accept that your name, email address and contact number will be passed to Maldon District Council staff and Maldon Deckchair Company ONLY. We will not pass your details onto third parties.
5. Entry to the beach huts will be via a coded keypad, the code for which will be provided to the hirer at least 24hrs before the hire period. Please ensure the hut is locked upon departure and that you return the key to the safe, a charge of 'up to £50' will be incurred if keys are not returned or if there is damage to the beach hut or contents, as a result of the hire.
6. Valuables should not be stored in the beach hut. The Council cannot be held responsible for any loss or damage to the hirer's property.
7. All litter and personal belongings must be removed from the beach hut upon departure and the hut left clean, tidy and secure.
8. Any items left behind after hire will be kept for 14 days before being disposed of. In the event that you do leave something behind please email: [tourism@maldon.gov.uk](mailto:tourism@maldon.gov.uk)
9. Beach huts must only be used during the hours of daylight and must not be used for overnight accommodation.
10. No pets or other animals (except assistance dogs) are permitted in the beach huts or within the fenced play area.
11. The beach huts are to be used only as shelter and for storage of personal items for day visitors to Promenade Park and for no other purpose whatsoever, unless permission is granted in writing by Maldon District Council.
12. Please be considerate of neighbouring beach hut hirers and other park users: Persons engaged in inappropriate or anti-social behaviour may be asked to leave and no refunds will be offered.
13. Smoking or other naked flames are not permitted within the beach huts, or surrounding area. No barbecues or fires are permitted in the fenced play area.
14. The Council reserves the right to cancel booking at short notice should there be circumstances outside of our control for example damage to the hut. Should this occur, every effort will be made to accommodate the booking or a full refund will be issued to the hirer.
15. Once a booking is confirmed, we are unable to transfer bookings due to unfavourable weather conditions, unless a met office weather warning has been issued, in which case your booking will be moved to a more favourable date. Bookings are non-refundable and are not transferrable unless in exceptional circumstances and are at the discretion of the Maldon Deck Chair Company.
16. The beach hut will be inspected at the end of each hire and records will be made of any loss or damage incurred.

17. The beach huts are located within an area at risk of coastal flooding. You should check the weather forecast on the day of hire and read the Flood Risk Assessment sign within the beach hut

18. Feedback regarding your visit to Promenade Park is encouraged and we would appreciate your honest review via any of the sites such as Trip Advisor, Google reviews or Facebook .

If you should wish to make a complaint please email [tourism@maldon.gov.uk](mailto:tourism@maldon.gov.uk)